

Webex Suite on AWS

Secure, compliant virtual collaboration for the public sector



Challenges

Public agencies face increased complexity managing remote workers and devices

The hybrid work model continues to thrive in government agencies and other public institutions, with many employees predicting they will work remotely an average of two days per week in the future. But ensuring seamless, secure, virtual communication for remote employees and devices is both different and harder than before. The majority of public sector workers report using two or more virtual conferencing platforms. That means institutions need to solve for how to best enable their teams with productive collaboration as well as securely connect with contractors, citizens, and other agencies—regardless of where they are.

Institutions are looking for solutions that will not only meet regulatory standards but will also provide a core set of capabilities that enable siloed agencies to collaborate effectively. In addition, they need tools that will offer flexibility and interoperability with legacy systems while working toward local and federal sustainability initiatives.



The Cisco Solution

Webex Suite on Amazon Web Services (AWS) for secure collaboration

With the Webex Suite, you have everything your institution needs to collaborate in the world's first unified, purpose-built suite for hybrid work. Enjoy the flexibility to work from anywhere with intuitive, consistent experiences across calls, meetings, messaging, webinars, polling, async video, and more—with people inside and outside your agency.

The Webex Suite allows IT administrators to support employees, devices, and environments, troubleshooting it all on the fly from a single pane of glass. Not only that, but you get the end-to-end, Zero Trust “built-in, not bolted-on” security that Cisco is known for. This protects your environment against both passive and active attacks by requiring certification from every participant before they can gain access.

Get started with Webex Suite on AWS at [AWS Marketplace](#)

[Learn more](#) about powering hybrid work with AWS and Webex by Cisco.



Benefits

Webex Suite on AWS makes it easier to deploy, administer, and scale a secure, complex communications infrastructure

Broad, secure access coverage

Webex for Government is an advanced FedRAMP Moderate Authorized platform for collaborating with public sector agencies. With a Zero Trust approach for Wi-Fi, all users enjoy secure access on any type of device, integrable with any on-premises or cloud application.

Easy to procure, use, and administer

Institutions can bypass lengthy procurement processes and easily transact Webex through AWS Marketplace via private offers with partners. With Webex Utilizing Control Hub, administrators can orchestrate end-to-end management with in-depth analytics across end users, devices, and environments all from a single portal.

Sustainable, inclusive communication for all

Reduce your carbon footprint and empower asynchronous communication, idea sharing, co-creation, spontaneous brainstorm sessions, and more for in-person, hybrid, or remote settings.

Lower total cost of ownership

Address skills shortages with a fully managed, more efficient platform. This SaaS Cloud-based solution with flexible user-based licensing offers increased overall value. Talk to your AWS sales representative to find out how applying Webex Suite spend against your AWS committed spend.



Cisco Webex Suite and the AWS Cloud

How do AWS and Webex Suite complement each other?

Cisco and AWS are making it easier for institutions to accelerate their cloud journey. With secure, reliable solutions that simplify IT across hybrid cloud environments, AWS and Cisco empower institutional modernization for the public sector.

Cisco Webex is a cloud-based SaaS collaboration solution that uses AWS Services including compute, storage, database, AI/ML, analytics, and more. It is complementary to both AWS services and Cisco solutions running on AWS. Agencies using Amazon Workspaces can run Cisco Webex from their cloud desktops and incorporate Cisco Meraki or other Cisco SD-WAN solutions on AWS. This optimizes the Webex end-user experience when working from branch locations. IT administrators can also incorporate Cisco AppDynamics for application performance monitoring and utilize Cisco ThousandEyes for multi-layered visibility from the applications to the networks, augmenting the Webex solution. Public sector agencies can easily procure these through the AWS Marketplace thanks to a frame agreement between AWS and the US Government.

Webex also integrates with [AWS AppFabric](#), which quickly connects SaaS apps across your institutions.

Cisco is investing in the future of federal work through its U.S. General Services Administration [Workplace Innovation Lab \(WIL\)](#) which is focused on creating human-centered, sustainable, and flexible workspaces for federal agencies to meet their missions better than ever before.



Features

Scale your webinar platform for interactive experiences.

Simple webinar delivery with intuitive, secure, engaging webinars for up to 1,000 people that transforms your meetings, training sessions, and public events.

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Meet government compliance requirements.

Webex Contact Center Enterprise for Government provides a modern, flexible contact center backed by Cisco, one of the world's leading collaboration and security vendors. It is FedRAMP Moderate Authorized, meeting stringent security standards required for US government use. The complete Webex Suite is a portfolio for governments outside the U.S., public sector organizations, and regional, state, city, and community organizations.

Adopt AI-driven capabilities that enable hybrid work.

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Move toward your agency's sustainability goals.

Support sustainability initiatives with a joint solution from AWS and Cisco, two companies that have made forward-thinking commitments to reduction in global emissions. Ninety percent of the electricity consumed by Amazon was attributed to renewable energy sources in 2022, and Cisco's next-generation sustainability strategy aims for net-zero greenhouse gas emissions across its value chain by 2040.

Gain flexibility and reduce time spent managing platforms.

Provides a flexible, inclusive, supportive, and managed solution that is FedRAMP authorized. Webex integrates with AWS AppFabric so you can more easily connect SaaS applications to work better together. SaaS capabilities are managed by Cisco and AWS can address skills shortages for a more efficient conferencing platform.